

Jeremy Tarpley

QUALIFICATIONS

Enterprise systems support and administration for Windows XP, 2003 Server, 2000 Professional, 2000 Server
Personal computer and server configuration, repair, networking, technical support
Help desk management, technical training
Web development (XHTML, CSS, PHP, SQL, Photoshop)
Eagle Scout

EDUCATION

Texas A&M University College Station, Texas 2000 - 2004
Bachelor of Business Administration, Information and Operations Management, MIS track

WORK EXPERIENCE

Texas A&M Computer Science Department College Station, Texas 2002 - Present

Systems Administrator, Help Desk Manager and Building Proctor May 2004 - Present

Promoted from Systems Support Specialist, September 2006

Direct the operation of the Computer Science Department's help desk; hire, train and manage the help desk staff

Support all departmental computing equipment, hardware and software

Administer a Solaris 10 web-server for internal and external helpdesk websites and web applications

Install, configure and resolve problems with department's interactive, application and storage servers

Author and maintain policy and technical documentation, train coworkers and educate users

Work with vendors to specify and procure computing equipment for the department, faculty and research groups

Responsible for creation and maintenance of accounts, groups and permissions in Active Directory, NIS and LDAP

Administer departmental DSX door system including card readers, controllers, accounts and permissions

Coordinate all facility maintenance and renovations for the Harvey R. Bright Building

Network Technician November 2003 - May 2004

Configured the department's Cisco switches

Administered IP addresses, DNS, DHCP, and configured wired and wireless network connections

Windows Technician July 2002 - November 2003

Provided technical support to the Computer Science Department's students, professors and staff

Maintained Windows-based domain controllers, file, and application servers

LT Web Development LLC College Station, Texas 2006 - Present

Co Owner and Developer February 2006 - Present

Co-founded and own fifty percent of LT Web Development LLC

Develop custom XHTML compliant web applications in PHP

Manage business operations, finances and tax responsibilities

University Tower College Station, Texas 1999 - 2004

Assistant Network Administrator September 2002 - May 2004

Supported all personal computers, servers, printers and network equipment for five properties

Responsible for payroll, and supporting employee and customer technical problems

Webmaster August 2001 - May 2004

Maintained, updated and developed new features for University Tower's website

Conceptualized, authored and programmed the University Tower Hotel and Dormitory websites

Resident Advisor August 2001 - May 2004

Head RA for 2002 - 2004, RA of the year, 2001 - 2002

Supervised and directed the RA staff, assisted with dormitory management and supported residents

Computer Technician September 1999 - 2002